



OFFICE OF THE PRINCIPAL

**GOVT. S.P.M.R COLLEGE OF COMMERCE, JAMMU- 180001 (J&K UT) -
INDIA**

(A Constituent College of Cluster University of Jammu)

NAAC Accredited Grade "B"

Dr. SURINDER KUMAR

PRINCIPAL

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No. GSPMR/CoII/2023/



Phone/Fax : +91-0191-2680965 (O)

Mobile No : 09419119869(O)

Website : www.spmrcollege.org

Dated :

ACTION TAKEN REPORT OF THE INSTITUTION ON FEEDBACK REPORT 2021-2022

1. From the responses of the students it was seen that maximum students gave a positive response while only few responses were not aware about the effectiveness of programmes /curriculum / teacher efficiency /evaluation etc. It was decided that these few students will be made aware of the above mentioned areas through their Mentors. In addition to this, the infrastructural facilities like Skill lab, Browsing Centre, Research Hub, 200 numbers of Computers, etc. are made available to the students. The library is provided with Hot and cold AC facility for the students. Water cooler facility made available for the students. Repair of the washrooms was also done.
2. From the responses of the Teachers it was seen that maximum teachers are regular, punctual, completing the course syllabus in time, regularly attending FDP, using class room tools while only few do not agree for college not providing proper resources. Besides, there are few others who do not integrate course material with environment. It was decided that the few teachers may be motivated into using digital/technology while delivering lectures and doing research to find pedagogy for incorporating ways to integrate course material with environment. Also IQAC may organize FDP with this topic for such faculties. The teaching faculty members of ECO Club & NSS prepared vermicompost pit and Rain water harvesting in order to integrate course material with environment. On the recommendations of the teaching faculty, renovation of the Dept. of English, Dept. of Commerce and Examination Section was also done.
3. From the responses of the Alumni maximum responses were found positive, they consider the course material as sufficient, excellent delivery mechanism, good potential for placements, syllabus updating and knowledge enhancement etc. for the Alumni who have found weak spots in curriculum and its delivery the IQAC members recommended to consciously update and incorporate sustainable changes for betterment of the college.
4. From the Parents positive Feedback responses it was seen that majority agreed with the counseling and guidance given by the college, remedial classes being held and reacted positively to the Teaching Learning Environment. Whereas there are parents who are also not aware of the scholarships provided by the college. It was decided that by the IQAC that efforts must be made to make parents aware of different schemes and programme by the college during the Parent Teachers Meet also during admission pamphlets must be circulated among the students and parents.

(Signature)

(Signature)

**Principal
Govt. SPMR College of
Comm rc Jammu,**

Minutes of the meeting

A meeting of the IQAC members of the college in the presence of the Principal was held in the office of the Principal on 31-03-2023 to review the Analyses Report based on the outcome of the responses of Students.

To discuss and prepare document on Feed-Back received.

Members Present:

- | | |
|--------------------------|----------|
| 1. Dr. Monika Malhotra | Convener |
| 2. Dr. Sandhya Bharadwaj | Member |
| 3. Mr. Shafkat Jahagir | Member |
| 4. Ms. Savita Jamwal | Member |
| 5. Mr. Parveen Singh | Member |
| 6. Mr. Shamim Ahmed | Member |
| 7. Ms. Reeta Menia | Member |

Resolution:










After a thorough discussion the IQAC members recommended the following suggestions to be incorporated by the college for systematic improvement in Teaching Learning Experiences:

1. From the responses of the students it was seen that maximum students gave a positive response while only few responses were not aware about the effectiveness of programmes /curriculum / teacher efficiency /evaluation etc. It was decided that these few students will be made aware of the above mentioned areas through their Mentors. Further focus will be given to improve college infrastructure and more facilities will be provided to students.
2. From the responses of the Teachers it was seen that maximum teachers are regular, punctual, completing the course syllabus in time, regularly attending FDP, using class room tools while only few do not agree for college not providing proper resources. Besides, there are few others who do not integrate course material with environment. It was decided that the few teachers may be motivated into using digital/technology while delivering lectures and doing research to find pedagogy for incorporating ways to integrate course material with environment. Also IQAC may

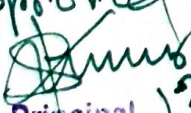
organize FDP with this topic for such faculties. Teaching faculty of Eco Club & NSS will also contribute in this regard.

3. From the responses of the Alumni maximum responses were found positive, they consider the course material as sufficient, excellent delivery mechanism, good potential for placements, syllabus updation and knowledge enhancement etc. for the Alumni who have found weak spots in curriculum and its delivery the IQAC members recommended to consciously update and incorporate sustainable changes for betterment of the college.
4. From the Parents positive Feedback responses it was seen that majority agreed with the counseling and guidance given by the college, remedial classes being held and reacted positively to the Teaching Learning Environment. Whereas there are parents who are also not aware of the scholarships provided by the college. It was decided that by the IQAC that efforts must be made to make parents aware of different schemes and programme by the college during the Parent Teachers Meet also during admission pamphlets must be circulated among the students and parents.

The meeting ended with the formal vote of thanks.

1.  2.  3.  4.  5.  6. 
7.  8.  9. 

Submitted for Approval

Approved

Principal 12/11/23
Govt. SPMR College of
Commu. res. Jammu.



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Student Feedback Analysts Report 2021-2022

Introduction

Govt. SPMR College of Commerce is a constituent college of Cluster University Jammu. The college offers various courses like B.Com, BBA, BCA, B.Com Hon's and M.Com. Presently, over 1063 students are studying in college. The IQAC of the college is continuously working on quality improvement of the college and is always striving for increasing student's learning experiences. In order to analyze the weak areas of the college and scope for further improvement, feedback from various stakeholders are received. This report focuses on the feedback of students on syllabus and teachers. Data was collected by sending Google form to the students of various courses. Total 238 responses have been collected from the students.

- Chart-I depicts the Semester-wise classification of student respondents. It was noticed that Semester-I, III & V were the contributories of the survey. B.Com Sem-III was the major contributories of the survey.
- In First Question, it was noticed that 56.7% students agree that the teachers come well prepared for the class. 38.2 % students strongly agree that the teachers come well prepared for the class.
- In 2nd Question, chart explains the responses of the students on the regularity and punctuality of the teacher to class. It was observed that 32.4% students strongly agree that teachers are maintaining the regularity and punctuality to the class. 52.5% respondents agree with the regularity and punctuality of the teacher to the class. Only 11% students are not sure about their regularity and punctuality.

Walsh

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- In 3rd Question, chart explains the student's responses on the Innovative techniques used by the teachers while teaching. It was found that 53.8% students agree that teacher use innovative techniques while teaching 24.4% students strongly agree with this. 17.6% students are not sure about that.
- In 4th Question chart explains the responses of the students on the completion of entire syllabus in time. It was clear from the chart that 27.3% students strongly agree with the completion of syllabus in time. 56.3% students agree that the entire syllabus is completed in time. Only 12.2% students are not sure about the syllabus completion in time.
- In 5th Question, chart shows the responses of the students on the transparency of evaluation process. It was noticed that 67.2% students have responded as agree. 22.3% students have said that they are strongly agree with this. 9.2% students responded as 'not sure' about the transparency of evaluation process.
- In 6th Question, chart describes the responses of the students on the designing of the curriculum to enhance their employability. It was found that 62.2% respondents have responded as agree to the question. Around 23.9% respondents strongly agree to the question. 10.9% students have responded as 'not sure' to the question.

W. K. Khatwani


Principal
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Teacher Feedback Analysis Report 2021-2022

An effort was made to receive feedback from all teachers of the college. For this purpose, a Google form was created and sent to teachers. As many as 6 Questions were asked to the teachers on the various aspects like teacher's punctuality, regularity, coverage of syllabus, using of classrooms tools etc. A sum of 31 responses was received from the teachers and same is being analysed.

- Chart 1 shows the responses of the teachers on whether they are punctual and regular in taking classes or not. It was found that 100% teachers feel that they are punctual and regular in taking their classes.
- Chart 2 gives the details of teacher's responses on completing the syllabus in time. It was observed from the chart that 100% respondents have said that they cover the syllabus of course in time.
- Chart 3 explains the teacher's responses on how frequently they use classroom tools while delivering lectures. It was observed from the chart that 61.3% teachers have always used classroom tools. While 38.7% teachers have sometimes used classroom tools while delivering lectures.
- Chart 4 provides the teacher's responses on improving teaching skills and learning materials by attending FDPs. It was found that 96.8% teachers have attended Faculty Development Programmes to improve their teaching skills and learning materials.
- Chart 5 shows the teacher's responses on resources provided by the college. It was clear from the chart that 64.5% teachers are satisfied with the resources provided by the college. 32.3% teachers have responded as 'may be' to the question.
- Chart 6 portrays the responses of the teachers on whether they integrate course-material with environment/other issues or not. It was observed that 77.4% teachers integrate course material with environment. 22.6% teachers sometimes integrate course material with environment and other issues.

Malhotra

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Alumni Feedback Analysis Report

- An active and engaged alumni network plays an important role in the success of any educational institution. The role of alumni becomes all the more important for improvement and betterment of the institution.
- An effort was made to receive feedback from the alumni of the college. For this purpose, a Google form was created and sent to Alumni. We have designed a special feedback form on curriculum development. We are also collecting feedback from Alumni on course content, quality of education, syllabus/course and availability of reading material and references.
- It is the tradition of the college to involve alumni in its activities. We believe that alumni feedback is an important source of information for betterment and development of the institution. The present analysis is based on approximate 18 responses.
- In Chart 1, on being asked whether they are registered in Alumni of college or not. Majority (72.2%) respondents have responded as Yes to the question. 27.8% respondents are not registered in Alumni of college.
- In Chart 2, similarly on being asked whether the syllabus studied by them helped in enhancing employability. 72.2% of the respondents have responded as Yes to the question. 22.2% respondent have said that 'cannot say' to the question.
- Chart 3 explains the responses of Alumni on the syllabus updating. It was observed that 50% respondents are in the opinion that there is a need of syllabus updating. 38.9% respondents are in the opinion that there is no need of syllabus updating.
- Chart 4 gives the details of Alumni's responses on whether the syllabus has increased their knowledge and understanding of the subject studied or not. 83.3% respondents have said Yes to this question. Only 11.1% have responded as 'may be' to the question.
- Chart 5 depicts the responses of the Alumni on the quality of education imparted in the college. It was found that, 27.8% respondents consider it excellent. 22.2% respondents consider it as very good. 33.3% respondents consider it only good.

Wadhwa


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Parents Feedback Analysis Report 2021-2022

- Parents have entrusted the future of their children into our hands and thus play a very important role in the development and enhancement of the quality of this learning experiences. Feedback from parents allows the institute to evaluate its service provision and thus cater to providing excellent service towards the students.
- The Feedback analysis process has put an increasing emphasis on the need for involvement of parents in the quality assurance of excellent education. Parents' involvement requires that they play an active role in participating for the holistic development of their children.
- The Feedback forms are distributed to the parents of students. This circulation, distribution of feedback forms and collection of filled feedback forms was done by the IQAC Department.
- An Annual survey was conducted to assess the satisfaction of parents regarding the services of the college. The present analysis is based on 84 responses.
- Each year we ask parents to complete a feedback form to gain an insight into how college could improve on various parameters. We value feedback and treat it with highest respect, courtesy, value and confidentiality.
- In Chart 1, on being asked whether they are satisfied with parent-teacher meet held in college. More than half (51.2%) of the respondents have reported they are satisfied. It is likely that many of the (19%) respondents are not satisfied. Only 29.8% respondents have responded as 'may be' to the question.
- In Chart 2, this is confirmed by the question wherein they are asked to rate the student counseling and guidance facility available in the college. 13.1% respondents have responded it as excellent. A majority (45.2%) of the respondents have considered it as good. 33.3.1% respondents have responded as average to the question. Only 8.3% of the respondents have considered it poor.

Walsh

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In Chart 6, on being asked to the Alumni that how would they rate the course content delivery. It was noticed that 16.7% respondents consider it very good. 50% respondents consider it good and 27.8% respondents consider it excellent. While 5.6% respondents rate the course content delivery as Average.

Chart 7 portrays the Alumni's responses on whether the availability of reading materials and references helped them or not. 66.7% respondents have said Yes. Only 11.1% respondents have said No. 22.2% respondents have responded as 'may be' to the question.

Hallat

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- In Chart 3, on being asked whether they are satisfied with the remedial classes provided by college or not. A majority (56%) of the respondents have said Yes to the question. 21.4% of the respondents are not the satisfied with the remedial classes provided by the college. 22.6% of the respondents have answered as 'May be' to the question.
- In Chart 4, similarly on being asked to the parents about scholarship scheme. More than half (67.9%) of the respondents said Yes to the question. 25% of the respondents have said that they are not aware of the scholarship scheme of the college.
- In Chart 5, on being asked that have their wards ever approached sexual Harassment and Grievance Cell in college. Majority (89.3%) of the respondents have said No to the question.
- In Chart 6, to a question, if they are satisfied with the teaching learning environment of the college. Majority (72.6%) of the respondents have said Yes to the question. 17.9% respondents have responded as 'May be' to the question. Only 9.5% respondents are not satisfied with the teaching learning environment of the college.

W. Alhata

[Signature]
Principal
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